

Cary Police Department

Patrick M. Finlon, Chief of Police



Media/Community Release

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Topic: COVID-19 Police Operations Update
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Due to the COVID-19 pandemic, you may notice some changes in the way the Cary Police Department conducts our operations. These procedures are being put in place to protect the public and our personnel alike during this time. Rest assured, our personnel will continue to be visible in the community and will continue to provide a high level of emergency response when needed. Changes you may notice include:

1. Officers may take complaints via telephone when it is not necessary for the officer to meet with the complainant/victim in person, and/or examine a crime scene.
2. Our lobby will remain staffed from 8:00 a.m. until 4:30 p.m., but instead of talking to a Records Clerk through the window, we may ask visitors to dial a direct number to speak with them via telephone.
3. The following services have been suspended until further notice:
 - a. Vehicle lockouts unless exigent circumstances exist.
 - b. Fingerprinting services.
 - c. Child safety seat inspections and installations.
 - d. Station tours and ride alongs.
 - e. Solicitor permit application processing.
4. The Administrative Hearing for municipal code violations scheduled for April 3rd has been postponed to May 1st. Notices regarding this change will be sent via U.S. Mail.

If you have any questions, please contact the Cary Police Department at (847) 639-2341. We wish everyone a safe few weeks while we all deal with this serious issue.