

If You Have a Question Call

Phone: 708-409-9700  
Monday – Friday  
8:00AM to 5:00PM



**HOLIDAY COLLECTION SCHEDULE**  
All collections will be delayed by one day on the following holidays:  
New Years Day  
Memorial Day  
Independence Day  
Labor Day  
Thanksgiving Day  
Christmas Day

Solid Waste
 Recycling
 Yard Waste

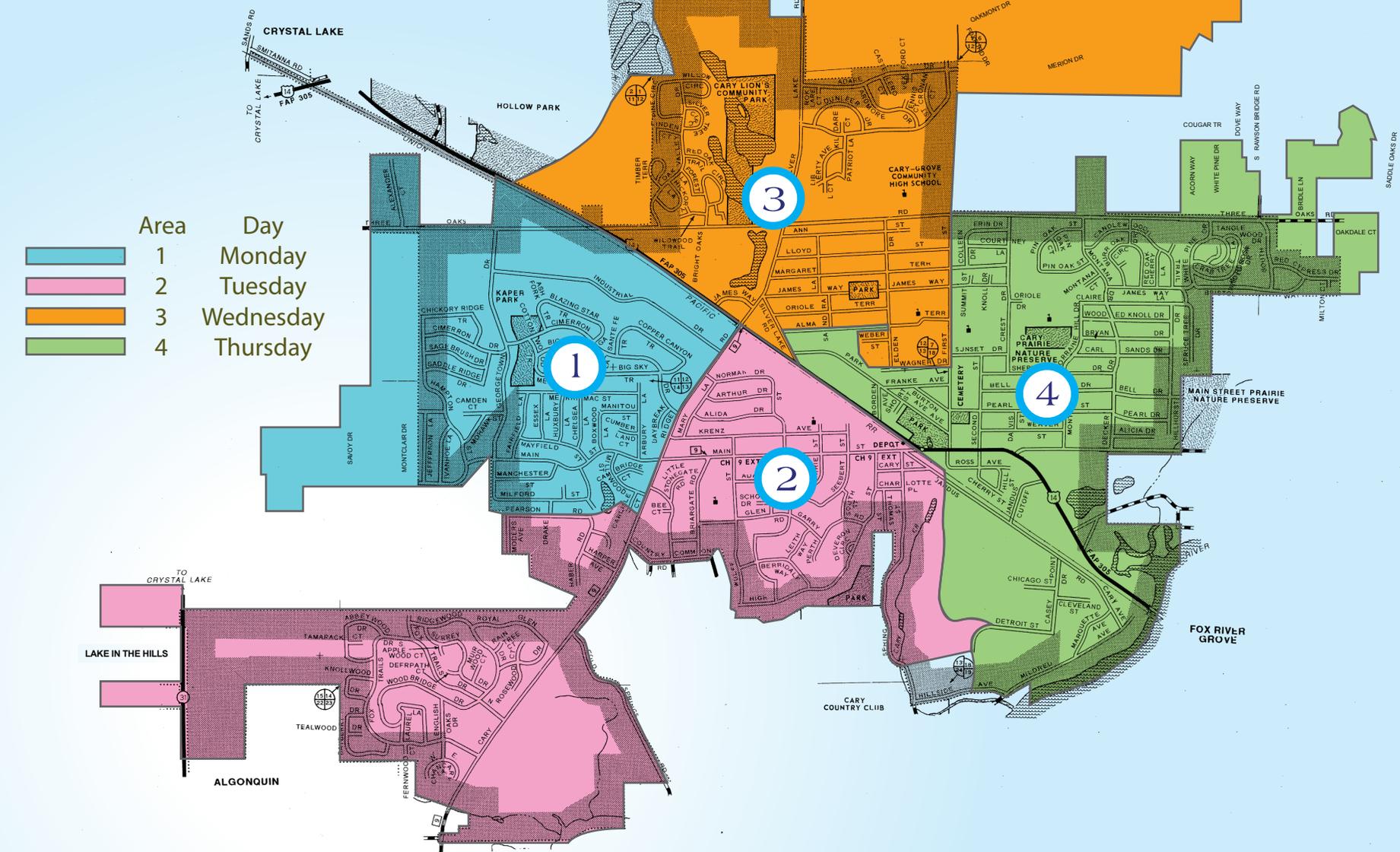
# Residential Guide For Refuse, Recycling & Yardwaste



Published By: **VEOLIA ENVIRONMENTAL SERVICES**

# Village of Cary Refuse and Recycling Schedule Effective December 1, 2012

(Supplementary pick-up day notices will be distributed in November)



**Holiday Schedule**  
All collections will be delayed by one day on the following Holidays:

New Years Day	Memorial Day	Independence Day
Labor Day	Thanksgiving Day	Christmas Day

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# Solid Waste Collection Guidelines

## Refuse Collection

Residents of Cary will continue to have three (3) options for refuse collection service:

### 1. 95-Gallon Refuse Cart (\$18.88\* per month billed quarterly)

- All refuse put out in addition to 95-gallon refuse cart requires the use of a prepaid refuse bag (\$2.95/bag\*) in order to be collected
- Includes 65-gallon recycling cart and unlimited yardwaste collection

### 2. 35-Gallon Refuse Cart Service (\$15.88\* per month billed quarterly)

- All refuse put out in addition to the 35-gallon refuse cart requires the use of a prepaid refuse bag (\$2.95/bag\*) in order to be collected
- Includes 65-gallon recycling cart and unlimited yardwaste collection

### 3. Pay by the bag Service (\$6.63\* per month billed quarterly)

- All refuse must be placed in prepaid refuse bags (\$2.95/bag\*) in order to be collected
- Includes 65-gallon recycling cart and unlimited yardwaste collection

\*Prices are for year 1 of the contract (December 1, 2012-November 30, 2013) and will be increased each year of the contract by no more than 2.5% per year.

Refuse Bags are available for purchase at:

Jewel • Zeigler's Ace Hardware • Walgreen's

## Additional Collection Services

With all three options the monthly fee will be billed on a quarterly basis, directly to the resident, beginning **DECEMBER 1, 2012**. The amount billed each quarter will be dependent on which service option is selected.

With all three refuse options, the following services are included:

**65-gallon Recycling Carts:** Each residence will receive one (1) 65-gallon recycling cart, collected weekly on the same day as refuse and yardwaste.

**Unlimited Yardwaste Collection using Kraft paper bags:** Each residence will receive unlimited yardwaste collection using brown Kraft paper bags (bought from any store/supplier) or bundles from April through November. Sticker purchases will no longer be required after December 1st.

**Curbside Electronics Collection:** Each residence will receive curbside electronics collection - \$30 per pickup (maximum 6 items, collection must be scheduled in advance by calling Veolia at (708) 409-9700

**Furniture and Bulk Item Collection:** Each residence will receive curbside collection of furniture and Bulk Items – each Bulk Item must have a prepaid bag attached in order to be collected.

**White Goods Collection:** Each residence will receive curbside collection of White Goods - \$30 per appliance

**Annual Spring Clean-up Day:** Each residence will receive one Spring Clean-up day each year in March or April where residents may bring an unlimited amount of properly placed refuse to the curb for pickup at no cost. This refuse DOES NOT include tires, sod, rocks, dirt, yardwaste, automotive batteries, hazardous materials, liquids of any kind, electronics and other similarly related items. All refuse must be containerized in bags or cans and individual bags, cans or bulk items may not weigh more than 50 lbs. No loose refuse will be collected.

## Christmas Tree Collection

Christmas trees will to be collected separately during the entire month of January at no additional cost. Christmas trees should be free of all lights, garland, tinsel, and decorations in order to be composted.

## Collection Location

For curbside collection, carts (refuse and recycling) and all refuse bags must be placed within four (4) feet of the curb. Please ensure that carts and bags are in the proper location by 7:00AM on the day of your collection.

## Construction Debris

Up to 2 cubic yards of construction debris will be collected at no additional cost on your regular collection day. The debris must weigh no more than 50 pounds. Construction debris should be placed inside the refuse cart or bundled, no loose debris will be collected. Construction debris in excess of 2 cubic yards will be picked-up by appointment only; call Veolia directly at (708) 409-9700 to schedule pickup and payment.

## White Goods / Appliances

To schedule a Bulk Item or White Good/Appliance collection please call Veolia at (708) 409-9700 at least one day prior to your scheduled collection day. Bulk Items and White Goods/Appliances will be collected on your normal collection day. There is a \$30/item fee that will be billed on your next quarterly bill.

## E-Waste Collection

To schedule an e-waste collection please call Veolia at (708) 409-9700 at least one day prior to your scheduled collection day. E-waste will be collected on your normal collection day. There will be a \$30 collection fee which includes up to 6 e-waste items/pickup.

## Missed Collection

Missed collection should be reported to Veolia at (708) 409-9700. Prior to calling Veolia, please make sure that collection (refuse for example) has occurred on your block. Please remember refuse, recycling and yardwaste are collected separately and can occur at different times of the day. Also, please check to see if your missed material has been tagged with the reason it had not been collected. Tagged material will not be collected until the following week and must be pulled back from the curb. Please report missed collections to Veolia by 11:00AM the day following your scheduled collection in order to receive service that week.

## Common Items not Collected

Common Items that should not be included for curbside refuse collection include aerosol paints and pesticides, antifreeze, cleaning products, compact fluorescent light bulbs, drain cleaners, fungicides, furniture strippers, gasoline, flammable liquids, insecticides, lawn chemicals, mercury, metal polishes, oils, oil-based paints, old medications, paint remover, pool chemicals, solvents, weed killers and radioactive materials or liquids of any kind.



## Recycling Collection Guidelines

All eligible households will receive one (1) 65-gallon recycling cart at the start of the contract (scheduled to be delivered in late November). Recycling carts must be used and materials must be placed in the cart in order to be collected. Recyclables may be mixed together inside the cart with no need to separate materials.

## Recycling Collection Location

For curbside collection, carts must be placed within four (4) feet of the curb. Please ensure that carts are in the proper location by 7:00AM on the day of your collection.

## Acceptable Recycling Materials

Please be sure to rinse and clean all containers. Carts that are contaminated with refuse or contain improper materials will be tagged and not collected until the following week.

Acceptable materials include:

### CONTAINERS:

- **Aluminum Cans, Trays & Foil** (*trays & foil must be cleaned*)
- **Steel Cans & Tins**
- **Aseptic Packaging & Gable Top Containers** (*milk & juice cartons*)
- **Glass Bottles and Jars** - (*clear, brown, green*);  
No window glass, auto glass, dinnerware or ceramics.
- **PET Soda, Water, & Flavored Beverage Bottles** (*#1 clear and green plastic resin*)
- **HDPE Milk, Water & Juice Jugs** (*#2 clear plastic resin*)
- **HDPE Detergent & Fabric Softener Containers** (*#2 colored plastic resin*)
- **PVC Narrow Neck Containers Only** (*#3 plastic resin*);  
such as health & beauty aid products, household cleaners.
- **LDPE Grocery Containers** (*#4 plastic resin*);  
such as margarine tubs, frozen desert cups, six pack rings, etc.
- **PP Grocery Containers** (*#5 plastic resin*);  
such as yogurt cups, and narrow neck syrup and ketchup bottles.
- **#7 Plastic Resin Narrow Neck Containers Only.**
- **Plastic Buckets**, such as kitty litter containers (*5 gallon size maximum*);  
No metal handles.

### Notes:

1. All containers to be emptied and rinsed clean.
2. No motor oil, insecticide, herbicide or hazardous chemical containers.
3. No Plastic bags – instead reuse or return to grocery or department stores.
4. No plastic sheets or film (no plastic sheets, tarps or wrap).
5. Expanded foam and clear polystyrene not accepted per joint advisory from the Illinois Recycling Association, Illinois Department of Commerce & Community Affairs, and Region 5 US Environmental Protection Agency.

### PAPER FIBER:

- **Newspaper, including inserts** (*remove plastic sleeves*)
- **Cardboard** (*no waxed cardboard*)
- **Kraft** (*brown paper*) **Bags**
- **Magazines, Catalogs and Telephone Books**
- **Office, Computer, Notebook & Gift Wrap Paper** (*no metal clips, spirals, binders*)
- **Chipboard** (*cereal, cake & food mix boxes, gift boxes, shoe boxes, etc.*)
- **Carrier Stock** (*soda & beer can carrying cases*)
- **Junk Mail & Envelopes** (*no plastic cards, stick on labels or unused stamps*)
- **Paper Back Books** (*no hard cover books*)



# Yardwaste Collection Guidelines

## \*Yard Waste and/or Leaf Stickers Will No Longer Be Required\*

As a part of the new contract, Veolia will provide unlimited yard waste collection to all eligible households during the yard waste season, including leaves. Veolia will collect an unlimited amount of properly prepared yard waste in brown Kraft paper bags placed at the curb. The yard waste collection program shall run each year starting the first Monday of April and running until the last Friday in November.

## Properly Prepared Yard Waste

In order to be collected, yard waste must be placed in either generic brown 33-gallon or Kraft paper bags (available at many retail outlets). Yard waste that cannot fit in Kraft paper bags may be bundled as follows: bundles of brush or branches must be securely tied, using biodegradable cord, string, rope or twine and may not exceed fifty (50) pounds in weight, two (2) feet in diameter, and four (4) feet in length. Additionally, residents may lease 95-gallon yard waste carts from Veolia. If interested please call Veolia at (708) 409-9700.

## Cart Maintenance

Veolia owns and is responsible for replacing broken carts. If your cart is damaged please contact Veolia to arrange for repair or replacement. *Cleaning of the cart is the customer's responsibility.*

## Cart Sizes

The following refuse cart sizes are available:

### Refuse

- 95-gallons (Height: 46", Width: 26", Depth: 34.5")
- 35-gallons (Height: 37.5", Width: 19", Depth: 23.75")

### Recycling

- 65-gallons (Height: 41.5", Width: 24", Depth: 27")

